

CO-OPERATIVE HOUSING EDUCATION CONFERENCE



Spring 2018: Saturday, April 14

Six brand new workshops and six updated. Twelve workshops in all!

Westin Wall Centre
3099 Corvette Way
Richmond

LOOKING INWARD, LOOKING OUTWARD

Our workshop program focuses on best practices to ensure the health of our co-ops as thriving businesses and vibrant, caring communities. We work hard to serve the needs of our existing members, but what about the many thousands of people who don't yet have a safe, affordable place to call home? Our theme last fall was *Looking Back, Looking Forward*, and this time we're *Looking Inward, Looking Outward*. In the afternoon we will ask the question: are there opportunities to increase our impact on affordable housing, one of the biggest issues Canadians face?

CONFERENCE DETAILS

Conference cost

Full-day rate: \$175*

Half-day rate: \$130* (9:30am – 1:30pm or 12:30pm – 4:45pm)

* GST will be added.

CHF BC will invoice your co-op after the conference. When you register online, you will be asked to confirm that your co-op has authorized your registration.

* Check out new discounts

Buy 5 get 1 free: For every five full-day registrations, get one full-day registration free.

Early: Register by Friday, March 30, and save \$10 off each full-day registration fee.

Island: Each Vancouver Island co-op is eligible for a \$75 travel discount.

Free: Member co-ops in the Thompson Okanagan and Kootenay regions are eligible for two free registrations and one free hotel accommodation (book by March 30 to ensure a room booking).

***Lower Mainland Outliers:** Lower Mainland co-ops more than 35 km from the Westin can take a further \$10 off each full-day registration fee.

***Bring a new member for free:** Bring one member who has lived in the co-op for 12 months or less for no extra charge! Must come with a full-paying registrant from your co-op.

Cancellation

Cancel by noon on Friday, April 6. If not, we will invoice your co-op. Workshops with fewer than 10 people registered may be cancelled.

For non-member rates visit: www.chf.bc.ca/learn-more/fees

Conference at a glance

8:30am – 9:25am: light breakfast and registration

9:30am – 12:30pm: workshops

12:30pm – 1:30pm: lunch and registration

1:30pm – 2:00pm: plenary

2:15pm – 4:45pm: workshops

See overleaf for workshop details



HOW TO REGISTER

Register online at CHF.bc.ca

For more information contact Debbie Van Kuyk

email: education@CHF.bc.ca

phone: 604-343-2359

toll-free: 1-866-879-5111 ext 135

Portable and scheduled workshops and webinars

Can't make it to the conference? Ask us to bring a workshop to your co-op; come and attend a scheduled workshop at the CHF BC office on Commercial Drive; or attend a webinar:

www.chf.bc.ca/education

Sponsors

Thanks to CD Contract, Danube Kitchens, Encasa Financial, FortisBC, K&A Flooring, RONA, TELUS, Trail Appliances and Waste Connections for their contributions to the Federation's education program.



WORKSHOP DETAILS

Morning Workshops 9:30am – 12:30pm

1. CHAIRING: THE GATEWAY TO GOOD GOVERNANCE **UPDATED**

We ask members to make big decisions about their co-ops at general meetings. The right chairperson will make sure that meeting business gets done and that the process is fair and legal. Take home some great chairing tips and have fun with chairing role play!

2. EDUCATING YOUR CO-OP **UPDATED**

Explore the Why, Who, What, and How of effective education. Complete an education strategy template and leave with a sample education policy and education committee job description. Be ready to support your co-op's goals through identified learning opportunities.

3. GOVERNANCE TOOLS **NEW**

Come and learn at least ten tools that you can use to contribute to successful governance in your housing co-op. From a meeting agreement, to a member satisfaction survey, an annual calendar to a good governance test - we have tried and tested tools to share!

4. MAKING MEMBER MANUALS MEANINGFUL **NEW**

Starting with the concept of the "how-to" book, we will explore the member manual as an opportunity to demystify governance, clarify process and build community. Lets' re-imagine this manual as a tool to empower both new and longstanding members to become fully engaged in your housing co-op.

5. TURNING POINT **UPDATED**

By 2020, most housing co-ops in BC won't have an operating agreement with government. Scary? Not really. Join us for a look at what to expect, what to plan for, and the resources available to help you deal with the post-agreement issues that are critical to your future.

6. SUBLETS, ROOMMATES, VISITORS, OVER-HOUSING AND MORE! **NEW**

Our expert team of co-op lawyers is back! We'll focus on Occupancy Agreement 2.0 and your questions on over-housing, sublets, roommates, Airbnb, smoking, home businesses and more if time. This could be your turn to win the prize for the toughest question.

Lunch 12:30pm – 1:30pm

Plenary 1:30pm – 2:00pm

Looking Inward, Looking Outward

Keynote speaker: Derek Ballantyne – CEO of Encasa Financial Inc. and incoming Chair of the CMHC Board of Directors

Where does co-op housing fit in a discussion of the most promising solutions to the current housing crisis? Are there opportunities to increase our impact here in Canada's most expensive housing market? Derek will share his insights on provincial and national housing policy and challenge us to think about our role.

Afternoon Workshops 2:15pm – 4:45pm

7. CANNABIS IN CO-OPS **UPDATED**

New federal legislation regarding growing and using cannabis comes into effect soon. Learn about the main issues for housing co-ops like electricity consumption, unit damage, users with disabilities and how to balance the rights of cannabis consumers with those of non-consuming neighbours.

8. HOLDING FRIENDS ACCOUNTABLE **NEW**

No one follows through on their commitments every time, but what is it that makes us want to? Co-op culture can encourage or discourage accountability. Come find out how friends and neighbours can hold each other accountable, without naming and shaming.

9. ELECT THE BEST DIRECTORS – EVERY TIME! **NEW**

Electing good and effective directors is the most important role that members have in governance. We'll explore tools and techniques to elect the best directors as well as new provisions in Model Rules 2.0 that leave little to chance and seriously up your game before, during and after election night!

10. ORGANIZE IT! **UPDATED**

Get your office in order and make your documents live again. Gain an understanding of what records are meaningful, useful and legally required as well as ideas for reviewing and reorganizing your co-op's documents. Capture the stories they tell, the histories they record, the important decisions and milestones they contain.

11. MENTAL HEALTH AND YOUR CO-OP COMMUNITY **UPDATED**

Better understand mental health and how to support those living with mental illness, including how to engage appropriate support services. Examine the co-op's responsibilities and gain clarity about the legal issues, so you can balance the best interests of the co-op with the needs of individual members.

12. FILLING THE GAPS **NEW**

As co-ops consider future operations, the issue of potential loss of subsidy is a critical factor. We'll review what's involved with contemplating an internal system of support for low-income households: what financial and policy elements need to underpin an independent approach to support?